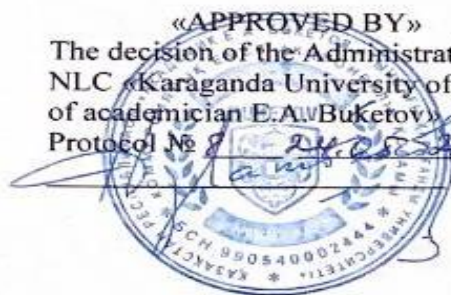


**Ministry of Science and Higher Education of the Republic of Kazakhstan
Karaganda University of the name of academician E.A. Buketov**

«APPROVED BY»

The decision of the Administration of
NLC «Karaganda University of the name
of academician E.A. Buketov»

Protocol № 8 24.06.2024
prof. N.O. Dulatbekov



«APPROVED BY»

The decision of the Directory Board of
NLC «Karaganda University of the name
of academician E.A. Buketov»

Protocol № 5 24.06.2024.



EDUCATIONAL PROGRAM

7M11401-Social work

Level: Master

Karaganda,
2024

APPROVAL SHEET

EDUCATIONAL PROGRAM «7M11401-Social work»

«AGREED»

Head of SI "Department of coordination of
employment and social programs of Karaganda region"

A.A.Dzhunusbekova

«06» 01 2024 y.



«AGREED»

Head of the SI «Department of Employment and Social
programs of the city of Karaganda»

Zh.B.Iskakov

«11» 01 2024 y.



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Passport of the educational program

1. **Code and name of the educational program** - "7M11401 - Social work"
2. **Code and classification of the field of education, areas of study:** "7M11 - Services"
3. **Group of educational programs:** M146 Social work
4. **Volume of credits:** 120 ECTS
5. **Form of study:** full-time
6. **Teaching language:** Russian
7. **Awarded degree:** Master of Science in the educational program "7M11401 - Social Work"
8. **Type of educational program:** current
9. **ISEQ level:** 7
10. **NQF level:** 7
11. **IQF level:** 7
12. **Distinctive features of the educational program:** no
University partner (JEP)
University partner (TDEP)
13. The number of the application to the license for the direction of personnel training - Application 016KZ83LAA00018495 from
28.07.2020.
14. The name of the accreditation body and the period of validity of the accreditation of the educational program - IAQAE; valid until
24.12.2023
15. The purpose of the education program: in-depth and high-quality training of competitive, tolerant and competent professionals with a high level of professional culture, fundamental knowledge in the field of social work, teaching the humanities at the university.
16. Qualification characteristics of the graduate
 - a) Master of Science in the educational program "7M11401-Social Work" can hold primary positions:
 - social work consultant;
 - social work specialist;
 - specialist of the structural subdivision of the center (service) of employment;
 - Specialist of the organization for the payment of pensions and benefits;
 - an expert, a specialist in the field of organizing and conducting social work (in the field of rehabilitation, family relations, child protection, guardianship and guardianship; with offenders, drug addicts and alcoholics); with vulnerable segments of the population (unemployed, low-income, disabled, etc.);
 - a specialist in promoting employment, the provision of public services;
 - teacher of special disciplines in organizations of professional, post-secondary education; higher education;

- senior positions in institutions of the system of social protection of the population.

b) The scope and objects of the graduate's professional activity

The sphere of professional activity of graduates of the educational program "7M11401- Social work" are:

- employment centers, departments of employment and social programs of cities, regions;
- branches of the Unified Social Insurance Fund, Unified Accumulative Pension Fund;
- inter-regional centers of social payments;
- public service centers;
- regional departments of coordination of employment and social programs;
- rehabilitation centers, social adaptation centers, polyclinics;
- medical and preventive institutions;
- social shelters, correctional and rehabilitation centers for children;
- social services of various forms of ownership;
- non-governmental organizations providing services to people in difficult life situations;
- organization of professional, post-secondary education; higher education

c) Types of professional activity of the graduate

- social advisory;
- social rehabilitation;
- social and preventive;
- organizational and coordinating;
- administrative and managerial;
- social design;
- educational and methodical.

d) Functions of the professional activity of the graduate of the program "7M11401 - Social work":

- socio-medical;
- intermediary;
- correctional and rehabilitation;
- information and communication;
- expert evaluation;
- socio-technological;
- prognostic;
- teaching.

Formulation of learning outcomes based on competencies

Type of competencies	Learning outcome code	Learning Outcome (according to Bloom's Taxonomy)
1. Behavioral skills and personal qualities: (Softskills)	LR 1	Actualizes the acquired knowledge in the field of history and philosophy of science, using forms and methods of scientific, scientific and extra-scientific cognition.
	LR 2	Demonstrates the level of training for solving psychological and pedagogical tasks in the educational process of higher education.
	LR 3	Speaks a foreign language at a professional level, which allows conducting scientific research and teaching special disciplines in universities.
	LR 4	Applies technical means (mobile gadgets, computer equipment), capabilities and communications of the digital environment.
2. Digital competencies: (Digitalskills):	LR 5	Analyzes innovative models and technologies of social activity, with their further use in their profession. Knows the methodological foundations, principles, mechanisms and conditions for improving the effectiveness of social activities through the use of innovative technologies.
	LR 6	Professionally has the skills to guide the main provisions of regulatory documents in planning, forecasting, analysis of the main components of the process of education and upbringing in higher education
	LR 7	Applies legislative acts, regulatory legal documents at various levels of management and implements support for various categories of clients through organizational, managerial, administrative methods
3. Professional competencies: (Hardskills)	LR 8	Interprets basic concepts of social work, methodological approaches and concepts; carries out social research on a scientific basis
	LR 9	Organizes social work in various organizations of the social sphere; develops social correction programs taking into account the individual, age characteristics of children in need of assistance.
	LR 10	Variably applies technologies and tools of social work in various spheres of life with different categories of persons, taking into account the requirements for the personal and professional qualities of a modern social worker, his professionogram; provides social services in the field of social and labor relations

Definition of modules of disciplines in accordance with learning outcomes

Learning outcome code	Module name	Name of disciplines	Volume (ECTS)
LR 1	Philosophical and historical aspects of social and humanitarian knowledge	History and philosophy of science	4
LR 2		Pedagogy of higher education	4
LR 2		Psychology of management	4
LR 1, LR 2		Teaching practice	4
LR 3	Professional languages	Foreign language (professional)	4
LR 3 LR 3		Professional communications in the state language Professional terminology for social work (in English)	5
LR 5 LR 4	Innovative aspects of basic training	Modern theories of social well-being Qualitology and qualimetry in social work	5
LR 4, LR 5 LR 4, LR 5		Innovative technologies in social work Foreign concepts and practices of social work	5
LR 8	Methodological foundations and scientific research in social work	Actual problems of the theory and methodology of social work	4
LR 8		Methods of teaching professional disciplines	4
LR 8		Organization and methodology of scientific research in social work	5
LR 9 LR 9	Social work by separate socially vulnerable categories	Social work with orphans Social work with victims of violence	5
LR 9 LR 9		Social work in a multi-ethnic environment Social work with persons "kandas"	4
LR 10 LR 10	Professional and technological	Professional foundations of social work in health care The practice of the social service in the system of social protection of the population	5
LR 10 LR 10		Conflict management in a professional environment Social work with families with disabled children	5
LR 7 LR 7	Theoretical foundations and practical aspects of organization and management	Supervision in social work Case management in the system of social protection of the population	4
LR 6, LR7 LR 6, LR7		Theory and practice of management in social work Social project management in social work	5
LR 6, LR 10		Research practice	12
LR6, LR8, LR9, LR 10	Research work	Research work of a master student, including an internship and a master's thesis (RWMS)	24
	final examination	Registration and defense of a master's thesis	12

Achievability Matrix of Learning Outcomes

NN п/п	Name of disciplines	Brief description of the discipline (30-40 words)	Quantity loans	Formed learning outcomes (codes)									
				LR 1	LR 2	LR 3	LR 4	LR 5	LR 6	LR 7	LR 8	LR 9	LR 10
Cycle of basic disciplines University component													
D1	History and philosophy of science	History and philosophy of science as a special branch of knowledge. Worldview foundations of science and its functions. Science of the Ancient World, the Middle Ages and the Renaissance. Science of the New Age: its main directions. Non-classical and post-non-classical stage in the development of science. Scientific knowledge: its structure, categories and levels. Scientific picture of the world. Philosophy of social work: basic concepts and theories.	4	+									
D2	Pedagogy of higher education	The role and place of pedagogical science in the system of humanitarian knowledge. Modern paradigm of higher education. The Bologna Process. The system of higher professional education in the Republic of Kazakhstan: main trends and content. Competence of the teacher of higher education. Holistic pedagogical process of the university: structure and features of implementation.	4		+								
D3	Psychology of management	Theories of management. Personality in the process of managerial interaction. Values, principles and patterns of management. The meaning of goal setting. Psychological features of planning organization. Management styles. The role of the leader in the management process. Personal behavior management. The value of predicting management results.	4		+								
D4	Teaching practice	Theory of a holistic pedagogical process. Modern technologies of education. Methods, means and forms of education at the university. Criteria assessment of students' knowledge. Organization of the learning process for future specialists in social работы the basis of teaching methods at the university.	4	+	+								
D5	Foreign language (professional)	Significance of the principles of organization and functioning of languages. Foreign language in the process of acquiring professional knowledge. Oral and written speech in a foreign language. Independent work in covering the results of solving professional and scientific problems in a foreign language. Analysis, generalization and systematization of scientific information.	4			+							
Cycle of basic disciplines Selectable Component													
D6	Professional communications in the state language	Professional communication: its role, types and significance. The role of organizing professional communication in the state language in institutions in the field of social protection of the population. Information bases in solving problems of professional communication in social work. Business ethics and business communication.	4			+							

[illegible]

D12	Social work with orphans	Terminological apparatus in the field of social work with orphans. Causes and factors influencing the socio-psychological characteristics of orphans. Modern technologies of social work in solving the problems of orphans. Models and experience of social work with orphans	5										+	
	Social work with victims of violence	Modern concepts of violence and aggression. Legal basis for protection from violence. Types of violence. Prevention of violence and aggression. The content of social work with victims of violence: principles, methods, technologies. Evaluation of the effectiveness of social work with victims of violence.											+	
D13	Social work in a multi-ethnic environment	Modern features of the polyethnic society. The role, purpose and tasks of social work in solving the problems of a multi-ethnic environment. Legislative basis of social work in a multi-ethnic environment. Specificity, principles, methods and technologies of social work with ethnic groups.	4										+	
	Social work with persons "kandas"	Modern migration processes. Repatriation in the modern social system. Features of the category "kandas". Legislative policy in solving the problems of repatriates "kandas". Modern social problems of persons of the category "kandas". Specificity and content of social work with repatriates.											+	
D14	Professional foundations of social work in health care	Medico-social aspects of public health. Modern socio-medical problems of society. Theoretical and methodological basis of social - medical work. Organizational and legal foundations of social and medical work. Social work in institutions of the state service of medical and social expertise. Organization and content of social and medical work.	5											+
	The practice of the social service in the system of social protection of the population	The main institutions of social work: general profile, specialized institutions. Organization of social work in institutions of social protection of the population. Methods, forms and technologies of social protection of the population in the conditions of social service. Foreign experience of social work in the system of social protection of the population. The practice of social services in Kazakhstani society. Evaluation of the effectiveness of social services.												+
D15	Conflict management in a professional environment	Microsociological models of conflict. System concept of conflicts. Features of conflict management by means of social work. Conflictological competence of a social worker. Mediation activity of a social worker in the end of the conflict. Prevention of social conflict in the content of the professional activity of a social worker	5											+
	Social work with families raising children with disabilities	Categories of disabled children. Social problems of families raising children with disabilities. Regulatory framework for social work with children with disabilities and their families. Methods, forms and technologies of social work with children with disabilities. Rehabilitation aspect of social work with children with disabilities												+
D16	Supervision in social work	The institution of supervision in social work, its role, goals and objectives. Technological tools and methods of social support and achievement of social efficiency of the client. Focus-role supervision matrix, Algorithm for organizing supervision training for social work specialists.	4								+			

	Case management in the system of social protection of the population	Case management: target audience. Techniques, tools and technologies for managing a case (case). Characterization of environmental factors that worsen the living conditions of a social service client. The practice of organizing case management with various categories of the population. Evaluation of the effectiveness of case management in social work								+			
D17	Theory and practice of management in social work	Structure of management and levels of management of social work in Kazakhstan. Management subjects: heads of social services and management bodies formed by them. The main directions in the management of social work. Complex targeted programs and projects as an organizational form of goal-setting in social work. Forecasting social work. Evaluation of the effectiveness of management in social work	5							+	+		
	Social project management in social work	Principles of organization, stages, structures, mechanisms of modern social design. Classification of social projects. The life cycle of a social project and the project team. Features of the development and implementation of social projects in social work. Criteria and evaluation of the effectiveness of a social project in social work.								+	+		
D18	Research practice	Building a research program. Formulation of a scientific problem and research hypothesis. Development of the scientific research apparatus. Development of methodological tools for the empirical part of scientific research. Collection of empirical material, interpretation and processing of the results of scientific research.	12							+			+
Scientific research work													
D19	Research work of a master student, including an internship and a master's thesis (RWMS)	Approbation of the results of scientific research. Publication of materials of ongoing scientific research. Acquaintance with domestic and foreign experience in solving the scientific problem under study. Statistical and comparative analysis of the problem under study in the real conditions of professional activity.	24							+		+	+
Final certification													
D20	Design and defense of a master's thesis	Purpose: to determine the formation of professional readiness at the Master of Science level according to the educational program 7M11401 Social work in the context of the competencies of the organization and implementation of professional scientific research in the context of modern tasks of innovative development of social work based on barrier-free professional communication	12	+		+	+	+			+		

Aligning planned learning outcomes with teaching and assessment methods within the module

Learning Outcomes	Planned learning outcomes for the module	Teaching methods	Assessment Methods
LR1	Apply the acquired knowledge in the field of history and philosophy of science; forms and methods of scientific, scientific and extra-scientific cognition.	interactive lecture, discussion	test
LR2	Organize the educational process of higher education on the basis of a specific psychological and pedagogical justification	interactive lecture, case methods	Colloquium, test, presentations
LR3	Present in a foreign/state language the features of the professional activity of a social worker and be able to interact in it, including in the process of research and educational activities.	discussion	essay
LR4	Put into practice the modern communication potential of the digital environment; to form professional content with the help of modern digital technologies, to demonstrate computer programming skills.	Flipped Class; project-based learning	Project, presentations
LR5	Evaluate and apply innovative models, theories, concepts and technologies of social activity, modern domestic and foreign experience of social work based on a critical analysis of methodological foundations, principles, mechanisms and conditions for improving the effectiveness and evaluation of professional activity.	interactive lecture, round table, project training	Text, presentations, project
LR6	Organize the educational process of training specialists in social work on the basis of classical and innovative learning theories in accordance with the trends in the development of social work	case methods, inverted class (Flipped Class)	Test, presentations, project, portfolio
LR7	Classify and apply, in accordance with the specific direction and problem of the client, legislative acts, regulatory legal documents at various levels of social work management	Discussion, project training	Project, test
LR8	Plan and implement social research in the field of social work on a scientific basis	project training, interactive lecture	Presentations, project, colloquium, portfolio
LR9	Demonstrate the ability to use technological tools of social work in various spheres of life with different categories of persons	case methods, project training, interactive lecture	Test, presentation, project
LR10	Design and evaluate social correction programs taking into account the individual, age-specific characteristics of social work clients of various categories	case methods, project-based learning	Colloquium, presentations, project

Educational program graduate model

Attributes:

High professionalism in the field of social work

Emotional Intelligence

Adaptability to global challenges

Leadership

Entrepreneurial thinking

Global citizenship

Understanding the importance of principles and culture of academic integrity

Competency types	Description of competencies
1. Behavioral skills and personality traits (Softskills)	He is capable of abstract thinking, analysis, synthesis, the ability to improve and develop his intellectual and general cultural level. Demonstrates significant leadership qualities, innovativeness and independence in work and study activities in new contexts that require solving problems connected by many interrelated factors. Shows the ability to be creative in professional activities, take initiative in management, take responsibility for the development of professional knowledge and for the results of professional activities. Knows a foreign language, knows how to work in a team, plan professional activities, make decisions in various environmental conditions, including in critical situations
2. Digital competencies (Digital skills):	Develops social programs and projects in the field of social protection of the population based on the methods of data collection, processing and analysis using information technology in professional activities, active communication in a new social format
3. Professional competencies (Hardskills)	Able to use the knowledge of pedagogy and psychology of higher education, the construction of social education, the organization of the educational process of training social workers; apply the results of scientific research in solving specific research problems, independently carry out scientific research. Develops professional self-awareness, the formation of the need for further personal and professional self-development. Organizes and conducts rehabilitation and adaptation activities with various categories of people in difficult life situations. Analyzes and applies modern social technologies in the implementation of professional activities. Manages the process of social protection of the population at all levels, monitors the quality of management, evaluates its effectiveness, selects methods and means of management.

Developers:

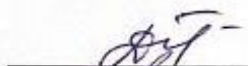
Members of the working group:


Head of the Department of Social Work and Social Pedagogy


Associate Professor of the Department of Social Work and

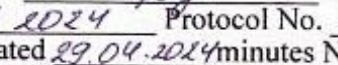
Social Pedagogy

1st year Master's student 7m11401social work

The educational program was considered by the faculty council from 20.01.2024 Protocol No. 6The educational program was considered at a meeting of the Academic Council dated 29.04.2024 minutes No. 5The educational program was reviewed and approved at a meeting of the University Board dated 24.05.24 protocol No. 8**Member of the Board – Vice-Rector for Academic Affairs****Director of the Department for Academic Affairs****Dean of the faculty**

 _____ Dzhamalieva G.Zh.


 _____ Kendirbekova Zh.Kh.


 _____ Kapkesh N.B.


 _____ M.M.Umurkulova


 _____ T.M. Khasenova


 _____ A.D. Makatova

EDUCATIONAL PROGRAM DEVELOPMENT PLAN

7M11401 Social work

The purpose of the Plan – to contribute to improving the quality of conditions for the implementation of the educational program, taking into account the current requirements of the labor market and the achievements of modern science.

Target indicators

№	Индикаторы	Units of measurement	2024-2025 (plan)	2025-2026 (plan)	2026-2027 (plan)	2027-2028 (plan)
1	Human resources development					
1.1	The increase in the number of teachers with academic degrees	Number of people	1	1	1	-
1.2	Advanced training in the field of teaching	Number of people	4	5	6	6
1.3	Involvement of practitioners in teaching	Number of people	-	1	1	1
2	Promotion of the educational program in the ratings					
2.1	Independent Agency for Quality Assurance in Education	Position	2	2	2	2
2.2	Independent Accreditation and Rating Agency	Position	2	2	2	2
3.	Development of educational and scientific-methodical literature, electronic resources					
3.1	Textbooks	Quantity	-	-	-	-
3.2	Training manuals	Quantity	1	1	1	1
3.3	Methodological recommendations/instructions	Quantity	-	1	1	-
3.4	Electronic textbook	Quantity	1	1	-	-
3.5	Video/audio lectures	Quantity	-	1	1	-
4.	Development of educational and laboratory facilities					
4.1	Purchase of software products	Quantity	-	+	-	+
4.2	Purchase of equipment	Quantity	-	+	+	+
5.	Updating the content of the educational program					
5.1	Updating the results of training and the list of disciplines, taking into account the requirements of the labor market, scientific achievements, professional standards	Year	-	+	-	+
5.3	Introduction of new teaching methods	Year	-	+	+	+

**Head of the Department of Social Work
and Social Pedagogy**



G.Zh. Dzhamalieva